More Bucks For Your Bang

Maximizing Revenue for Your Child Care Business

Presented at Elevate22 June 4, 2022 Brandee Lengel, Molly Sullivan, Geeta Surti





Slide Title



Objectives

What and why?



Definitions

What is "access to capital"?



Applying Information

Putting new knowledge to use!



Objectives

- Define "access to capital"
- 2. Discuss forms of capital available for child care businesses
- 3. Discuss benefits and challenges of the processes of accessing that capital
- 4. Empower you as a child care business owner with the information you need
- 5. Share guidance on how you can prepare for financing



First Children's Finance





What does "access to capital" mean?

The ability to get money or resources to start or grow your business or continue your business through an emergency.

- Personal savings or checking account
- Loans
- Grants
- Donations
- Credit cards



Access to Capital Sectors



FINANCIAL INSTITUTIONS



DEPARTMENT OF HEALTH & HUMAN SERVICES GRANTS



PHILANTHROPY



ECONOMIC DEVELOPMENT



How do child care owners access capital?

Personal savings

Private loan from a friend/family member

Gift from a friend or family member

Nebraska DHHS Start Up Grant Small Business Administration

(SBA) loan

Loan from a Community Development Financial Institution (CDFI) (example: Nebraska Enterprise Fund) Loan from a traditional bank

Crowdsource fundraising (example: GoFundMe or Kickstarter)

Grant from a foundation

Grant from the City

Grant from the County

Grants from the State of Nebraska

Credit card

Other?



FCF's Work in Nebraska

Context documents

45+ Stakeholder Interviews

Data from NE DHHS, NCFF, & SBA

Child care business owner focus groups



Child Care Funding Challenges Observed in 2020

Complexity of different programs for child care businesses

Un-banked or large-banked

Understanding eligibility and terms

Documentation

Self-employed child care business complexities



Access to capital for FCC providers

Most FCC businesses "go it alone"/"make do" starting and operating their business

Savings, family contributions, and 401k withdrawals

Lack of banking relationships

Challenges finding a suitable rental unit

Some FCCs have maxed out credit cards and depleted savings during the pandemic



Access to capital for child care centers

Some centers are doing well and are able to get the financing they need to expand

Small, underfinanced centers can struggle

Finding the right real estate is a big challenge and there may not be any suitable options outside of major cities



Overcoming Challenges with Information





Nebraska Department of Health and Human Services Grants

Grant award amount for family child care providers goes much further than the grant award amount for child care centers

Business owners struggle to complete grant application(s)

Urban child care businesses underrepresented



Philanthropy

For-profit child care businesses do not report accessing philanthropic dollars

Businesses/communities come together through community planning processes may have additional opportunities to fundraise



Economic Development

Nebraska Advantage Micro-Enterprise Tax Credits

LB 840

Preparing your business for funding!



Preparation Activities

- 1. Assess the opportunity.
- 2. Gather information to determine eligibility/fit.
- 3. Apply.
- 4. Be a determined advocate!
- 5. Establish and maintain financial tracking systems.





Considerations

Administrative Capacity/ Burden

Cost of Materials/Equipment

Enrollment/Eligibility
Criteria

Meeting Attendance

Monitoring Requirements

Quality Measures

Reimbursement Procedures

Reporting Requirements

Staffing Costs

Cost Allocation

Grants vs. Loans





Starter Gathering List for Eligibility & Applications

- ☐ Business budget
- ☐ Corporate tax returns from 2021
- □ W-9 forms
- ☐ Cash flow report
- ☐ Bank account number and routing numbers for business checking accounts
- ☐ Federal tax ID #
- **□** Receipts
- ☐ Legal name and contact information



ACTION YOU CAN TAKE TO STAY IN THE KNOW!

Sign up for alerts from the Small Business Administration in your area!

Visit <u>www.sba.gov/updates</u> and enter the zip code for the location of your child care business.

Contact Nebraska's
Department of Health
and Human Services to
ask about possible state
grant opportunities.

Contact information:

301 Centennial Mall South, Lincoln, Nebraska 68509 (402) 471-3121

Child Care for Providers (ne.gov)





Be a Determined Advocate!

Once you apply for funding, speak up for yourself.

- 1. Email and call the lending contact until you receive confirmation that the application has been successfully submitted.
- 2. Prepare copies of all materials so that items can be easily resubmitted should anything be lost.
- 3. Contact state offices representing SBA, CCDF, GEERS, and other funding sources to inquire about loans and grants for child care businesses.





nebraska early childhood

COLLABORATIVE

Presented at Elevate22

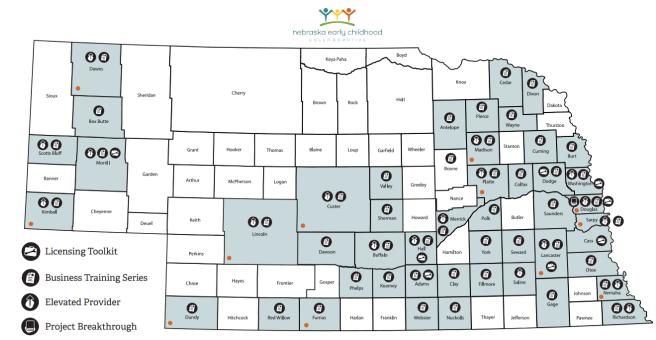
More Bucks for Your Bang: Maximizing Revenue for Your Child Care Business Part II

June 4th, 2022



Nebraska Early Childhood Collaborative

- Quality Child Care Partnerships & Family Child Care Network
- History
- Scope of Services/Context
- Nebraska Exchange
- Business Training Series
- Elevated Network
- FREE



Family Child Care Network Advisory Council Members



Policies, Recordkeeping and Taxes

- Business vs. Personal
- Budget
 - Projected vs. Actual
- Taxes
 - Paid Tax Preparer
 - It's ok to show a profit!
- Time is Money
 - Paid Vacation Days, Sick Days, Professional Leave, and/or Paid Time Off (PTO)
 - Reduce the number of hours you work daily/weekly/monthly





Expenses & Overhead

- Increase/Decrease Expenses
- Marketing and Cultivating Your Waiting List
- Time Space Percentage
- Mileage
- Food





Revenue, Grants & Gifts



- Reduce and/or Eliminate Bad Debt
- Initiatives and Professional Development
 - Training
 - Higher Ed (T.E.A.C.H., Pell)
 - WAGE\$

- Fundraisers
 - Children's Artwork
 - Amazon Wish List
- Grants
- Increase Your Capacity
- Diversify Your Income
 - CACFP
 - Teachers Pay Teachers/Etsy Shop
 - Social Media
 - Child Care Subsidy



Brandee Lengel

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blengel@nebraskaearly.org

www.nebraskaearly.org







Elevate22

June 4, 2022

Maximizing Revenue with the Childcare Subsidy







About Us

MISSION

Pie for Providers builds human-centered technology to unlock billions of dollars for childcare providers across fragmented government funding streams.

VISION

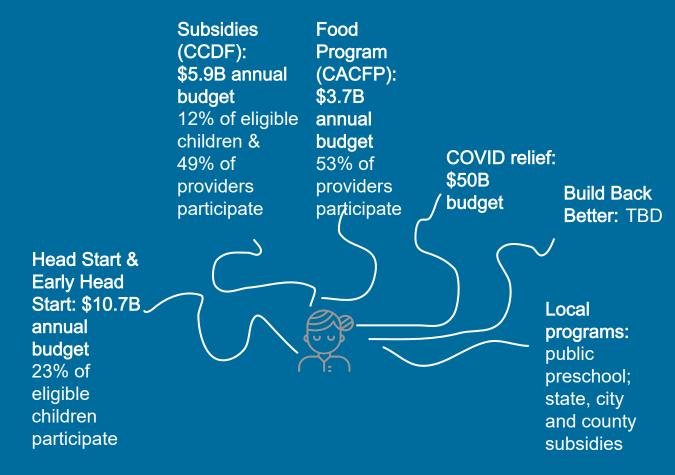
A world in which all child care providers operate thriving small businesses that anchor their communities, and in which providers feel supported and powerful in navigating government programs.

ORGANIZATION

Open source technology nonprofit founded in Chicago, January 2021



The Problem: Billions of dollars remain unclaimed





A Broken System



- The \$5.9 billion childcare subsidy program is our country's primary government childcare support for working families
- In NE only 8.4% of eligible children access the funding
- NOT a budget OR licensing issue



Home-based Childcare Providers

- ◆ Only 12-21% of HBCCPs participate in subsidy
- → ~79% of HBCCPs could potentially benefit



The Process is a Major Challenge

- Time-consuming, tedious paperwork every month
- ◆ Complex rules
- Fear of making mistakes leading to audit or financial penalty



In Providers' Own Words



"The [biggest] reason [people don't accept government funding] is because of the **paperwork**. Everyone complains. **Our jobs would be so much easier** if it was just us and the kids and we had no paperwork."

"Tve had to pay back money because of messing up on my hours. I want to make sure I don't make those mistakes again."

"You're on edge... until the end of the month, because you don't know what's going to come in until you do the billing." "[It's] nerve wracking. You know you're going to get [paid] something, but you don't know what that will be exactly ... You're trying to calculate in your mind paying bills, keeping food stocked for kids, meeting your own personal needs, and paying a part-time employee."

-Ashli Carlock, Home-Based Provider in Nebraska

The Opportunity



Families

- Affordable, quality care
- Facilitates economic prosperity for women and mothers



The Opportunity



Providers

- ◆ Reliable income
- ◆ Full enrollment



The Impact

When providers thrive, communities thrive.

Access for families

Less provider
turnover. More spots
for low-income
families.

Quality for children
More stable care.
More time and energy from providers.

Providers
Higher pay,
more
meaningful
work

families
Better jobs. Less
stress. Mothers
build wealth.

Opportunity for

Thriving local
economies
Small child care
businesses unlock
workforce
participation.



What Can We Do?





Family Childcare Networks & Support Orgs



- Sponsor subsidy management software for members
- Centralize Subsidy Administration
- Prepare their team to serve as a trusted resource for info about subsidy



Home-Based Providers and Centers



- Consider accepting subsidy
- Ask childcare networks for help with checking rates and how to enroll
- Sign up for subsidy management software



The Pie for Providers Solution

- Software that streamlines and automates the subsidy management process
- Accessible on any device with internet browser in English or Spanish



What's in it for YOU



- Make revenue predictable
- Save dozens of hours per month on subsidy billing*
- Reduce the risk of billing errors
- Redirect admin time to higher value work
- Maximize revenue from the state

*Potential time savings: 1,200 hours per year(roughly the equivalent of \$18,000)



How It Works

1

Securely **brings together data** from multiple sources:

- Daily attendance
- Family details
- Provider license

2

Performs the **complex math**:

- Payment rates
- Absence rules
- Full day definition
- Weekly limits
- Much more



Displays customized revenue projections & billing details **for every county**

Child	Jenny \	Wilson
Full days	16	On track
Hours	12	
Absences	4 of 5	
Hours attended	40 of 45	
Hours remaining	79 of 180	
Days remaining	6 of 22	
Earned revenue	\$1,265	



Your dashboard

Feb 2020

As of: Feb 27

Real-time revenue projections based on attendance data.

Earned revenue

\$2,344.09

Based on attendance to date. Does not include family fee.

Estimated revenue

\$2,762.45

If you have perfect attendance for the rest of the month. Does not include family fee. Total approved N/A

Coming soon!

Total w/ family \$4,700.00 fee

Total approved with family fee.

Child	Attendance				Revenue		
	Full days ⑦	Hours ②	Absences ⑦	Hours attended Mar 8 - Mar 14	Earned revenue ②	Estimated revenue ①	Family fee ②
Bessie Cooper Lil Baby Ducklings • 282753	14 of 15 On track	1 of 6.5	1 of 5	15 of 25	\$1,266.5	\$1,888.47	\$150.00
Jenny Wilson Austin Community • 172922	17 of 15 Exceeded limit	0 of 7.5	0 of 5	0 of 50	\$1,873.13	\$2,047.52	\$300.00
Brooklyn Simmons Goslings Grow • 335946	17 of 20 On track	N/A	0 of 5	25 of 25	\$2,926.11	\$1,008.86	\$150.00
Eleanor Peña Austin Community • 363171	10 of 20 At risk	3 of 16.5	0 of 5	21 of 40	\$342.58	\$1,219.62	\$23.00



Solution: Automate Subsidy Management

1

Make revenue predictable: Accurate, custom revenue projections, based on attendance and local rules



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Revenue Projections

	Attendance				Revenue			
Child	Full days ⑦	Hours 👩	Absences ⑦	Hours attended Mar 8 - Mar 14	Earned revenue 🗇	Estimated revenue ②	Family fee ②	
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- Make revenue predictable: Accurate, custom revenue projections, based on attendance and local rules
- Streamline billing: All the information in one place, precalculated and organized



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Billing details

Attendance Revenue Hours attended Child Full days ? Hours ② Absences (?) Earned revenue ? Estimated revenue ? (?) Family fee Mar 8 - Mar 14 Bessie Cooper 14 of 15 1 of 6.5 \$1,266.5 \$1,888.47 1 of 5 15 of 25 \$150.00 Lil Baby Ducklings • 282753 On track Jenny Wilson 17 of 15 0 of 7.5 0 of 5 \$1,873.13 \$2,047.52 \$300.00 0 of 50 Austin Community • 172922 Exceeded limit **Brooklyn Simmons** 17 of 20 N/A 0 of 5 25 of 25 \$2,926.11 \$1,008.86 \$150.00 Goslings Grow • 335946 On track Eleanor Peña 10 of 20 3 of 16.5 0 of 5 21 of 40 \$342.58 \$1,219.62 \$23.00 Austin Community • 363171 At risk



Solution: Automate Subsidy Management

- Make revenue predictable: Accurate, custom revenue projections, based on attendance and local rules
- Streamline billing: All the information in one place, precalculated and organized
- Maximize revenue: Receive actionable alerts for low attendance and unclaimed fees before revenue is lost



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Attendance Tracking

	Attendance			Revenue			
Child	Full days ⑦	Hours ①	Absences ⑦	Hours attended Mar 8 - Mar 14	Earned revenue ②	Estimated revenue ⑦	Family fee ②
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3 Options for Entering Attendance

- Wonderschool Automatically Transfers
- 2 Spreadsheet Upload
- 3 Manual Entry



Attendance View



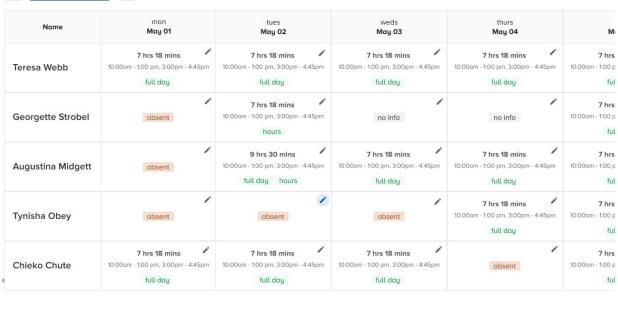
Attendance

Input attendance



May 1 - May 7, 2022



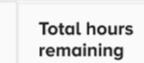






Total approval period











12/1/20 to 2/28/21

Authorized

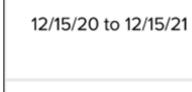
period

45 (of 125 total)

17 (of 100 total)

17 (of 100 total)





10 (of 390 total)





unknown

35 (of 248 total)



12/1/20 to 2/28/21

35 (of 248 total)



Max Hours Per Week

Hours attended Mar 8 - Mar 14 15 of 25 0 of 50 25 of 25 21 of 40



What Nebraska Users are Saying

75% of users have recommended P4P to another provider.

"[There's] **not so much worry**, if I didn't get [all the attendance details] written down."

"It helps me make sure I amgetting the money owed to me."



"I... love to have everything in one place. Less paperwork on the business side is always welcome!! Thank you!"



"Makes monthly subsidy billing less stressful"



Next steps

- Sign up TODAY and receive a \$20 Amazon gift card!
- Signup link: bit.ly/p4p_elevate22





THANK YOU!

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